

# Entry Express and Management are Moving to ChildPlus Online

Let's Prepare!



# Introductions



**Sebrina Carroll**  
Head Start Development Manager



**Justina Stein**  
Associate Product Manager



**Amy Smith**  
Lead Product Manager

# Agenda

- ✓ Introductions
- ✓ The Vision Behind ChildPlus Online
- ✓ Why Go Online?
- ✓ Head Start Success in ChildPlus Online
- ✓ Fall 2025: What's Next?
- ✓ Your Guide to Moving Online

# Vision Behind ChildPlus Online

# Vision Behind ChildPlus Online

- The origin story of ChildPlus Online
- How did ChildPlus Online come about?



# Why Go Online?

## Why Go Online?

- **Access from Any Device** – Access your database from any computer or with any mobile-friendly device
- **More Frequent Software Updates** – Get quicker access to the newest features, performance enhancements and bug fixes.
- **Enhanced Data Security** – Staff and participants' data is safeguarded and protected in a secure cloud-based platform.
- **Dynamic** – View responds to your screen size and the menu looks familiar to ChildPlus Desktop.
- **Online-only Features** – To-Do List, Attendance, Performance Panel, Internal Monitoring, Dynamic Menus, two-way communication\*

# To-Do List

ChildPlus Online To-Do List

View: List

Group by: None

Responsible Staff: Bridgeman, Lizzette

Hide

Task: Hearing & Vision Screenings Due

Date	Task	Participant	Location	Responsible Staff	Actions
11/17/2024	Hearing Due	Delafuente, Jerrie	Little Beginnings Childcare • Moving Up Center • Classroom C	Bridgeman, Lizzette	<input type="checkbox"/>
10/22/2024	Hearing Due	Bencroft, Ralph	Little Beginnings Childcare • Happy Hearts Center • Classroom A	Kimura, Macy	<input type="checkbox"/>
9/26/2024	Hearing Due	Cartier, Janell	Little Beginnings Childcare • Moving Up Center • Classroom B	Jameson, Dana	<input type="checkbox"/>
9/26/2024	Hearing Due	Rucker, Felipe	Little Beginnings Childcare • Happy Hearts Center • Classroom B	Jameson, Dana	<input type="checkbox"/>
1/27/2024	Hearing Due	Billingssley, Milagro	Little Beginnings Childcare • Faith House Center • Classroom B - HS & PreK		<input type="checkbox"/>
1/27/2024	Hearing Due	Billingssley, Milagro	Little Beginnings Childcare • Faith House Center • Classroom B - HS & PreK		<input type="checkbox"/>
12/30/2023	Hearing Due	Archambault, Virginia	Little Beginnings Childcare • Moving Up Center • Classroom C		<input type="checkbox"/>
11/25/2023	Hearing Due	Bancroft, Ralph	Little Beginnings Childcare • Happy Hearts Center • Classroom A	Kimura, Macy	<input type="checkbox"/>
10/21/2023	Hearing Due	Moniz, Felipe	Little Beginnings Childcare • Faith House Center • Classroom A		<input type="checkbox"/>
10/22/2024	Hearing, Vision Due	Gump, Brandie	Little Beginnings Childcare • Moving Up Center • Classroom C	Bridgeman, Lizzette	<input type="checkbox"/>
10/22/2024	Hearing, Vision Due	Sevilla, Galina	Little Beginnings Childcare • Faith House Center • Classroom D	Forney, Mara	<input type="checkbox"/>
9/26/2024	Hearing, Vision Due	Bridges, Christina	Little Beginnings Childcare • Moving Up Center • Classroom B		<input type="checkbox"/>
9/26/2024	Hearing, Vision Due	Cornelison, Francisca	Little Beginnings Childcare • Moving Up Center • Classroom B		<input type="checkbox"/>
9/26/2024	Hearing, Vision Due	Jaimes, Roxy	Little Beginnings Childcare • Moving Up Center • Classroom B	Jameson, Dana	<input type="checkbox"/>
9/26/2024	Hearing, Vision Due	Michaels, Harriet	Little Beginnings Childcare • Faith House Center • Classroom B - HS & PreK		<input type="checkbox"/>
9/26/2024	Hearing, Vision Due	Powell, Carla	Little Beginnings Childcare • Faith House Center • Classroom C - HS or PreK		<input type="checkbox"/>
3/10/2024	Hearing, Vision Due	Rey, Yen	Little Beginnings Childcare • Faith House Center • Classroom A		<input type="checkbox"/>
10/29/2023	Hearing, Vision Due	Goree, Martha	Little Beginnings Childcare • Faith House Center • Classroom C - HS or PreK		<input type="checkbox"/>
10/21/2023	Hearing, Vision Due	Claiborne, Ava	Little Beginnings Childcare • Moving Up Center • Home Visitor	Forney, Mara	<input type="checkbox"/>

# Attendance

ChildPlus Online

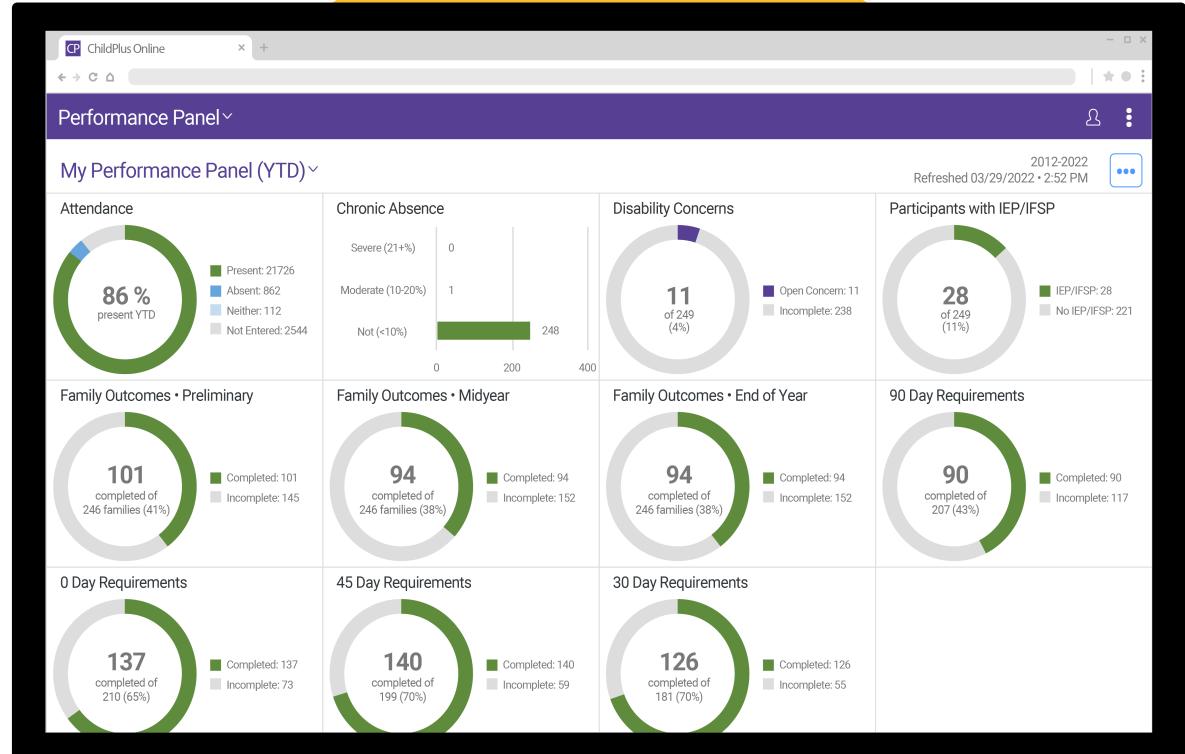
Attendance   DROP Assessment   Entry Express   Management   Performance Panel   Reports   Services   Setup   To-Do List

Tue May 27 < > Classroom

Participant: Faith House Center • Classroom A   Open

Participant	Attendance	Absence Reason	Notes	Breakfast	Lunch	PM Snack	In	Signature	Out	Signature
Aley, Cortez	Excused	Sick		✓	✓	✓	08:00 AM		02:00 PM	
Arnold, Kevin	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Barron, Alex	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Beltran, Johnson	Excused	Medical Appo...		✓	✓	✓	08:00 AM		02:00 PM	
Chalmers, Kimberly	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Chalmers, Kurtis	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Forsythe, Ellis	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Fulton, Joseph	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Lipps, Mohammad	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Massey, Gregorio	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Moniz, Felipe	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Peterson, CeCe	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Rey, Yen	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Robichaud, Sina	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Rucker, Carolyn	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Scarborough, Gilberte	Out 2:00 p	Tardy		✓	✓	✓	10:00 AM		02:00 PM	
Sunderland, Roland	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Velarde, Genoveva	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
White, Carter	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	

# Performance Panel



# Internal Monitoring

Attendance DRDP Assessment Entry Express Management Performance Panel Reports Services Setup To-Do List

CLASS Community Resources In-Kind

Findings Reviews

List is Filtered Change List

Completed Due by Scheduled

4/30/2025 4/30/2025 4/30/2025

4/30/2025 4/30/2025 4/30/2025

4/30/2025 4/30/2025 4/30/2025

4/27/2025 4/30/2025 4/30/2025

4/27/2025 4/30/2025 4/30/2025

4/27/2025 4/30/2025 4/30/2025

4/13/2025 4/13/2025 4/13/2025

4/12/2025 4/12/2025 4/12/2025

4/12/2025 4/12/2025 4/12/2025

4/6/2025 4/6/2025 4/6/2025

First Aid Kits

Completed 4/27/2025 by Abner, Jina  
Little Beginnings Childcare - Faith House Center

Review ID: 533

1. 1 - Certi-Gauze Pads (4)

Stocked Order ⓘ

No Certi-Gauze Pads found in classroom.

In Process

2. 2 - Certi-Gauze roll (2" x 6 yd.)

Stocked Order ⓘ

3. 3 - Certi-Strips, Plastic (16)

Stocked Order ⓘ

4. 4 - Certi-Mix, adhesive bandage (45 per assortment)

Stocked Order ⓘ

5. 5 - Eye wash - 15 ml. (2)

Stocked Order ⓘ

6. 6 - Bandage Scissors (1)

Stocked Order ⓘ

7. 7 - Cold Pack (1)

Stocked Order ⓘ

replaced with item from the supply closet

Corrected Onsite

8. 8 - Certi-Tape (1)

Stocked Order ⓘ

9. 9 - Gloves, Large (1 pair)

Stocked Order ⓘ

10. 10 - Thermometer, Forehead forehead (1)

Stocked Order ⓘ

12 of 12 Items Completed + 2 Findings

Save Cancel

Management Internal Monitoring

Reviews

List is Filtered Change

Completed Due by

4/30/2025 4/30/2025

4/30/2025 4/30/2025

4/30/2025 4/30/2025

4/27/2025 4/30/2025

4/27/2025 4/30/2025

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4/12/2025 4/12/2025

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Stocked Order ⓘ

12 of 12 Items Completed + 2 Findings

Save Cancel

Reviewer Status

Crews, Vannessa C C

Crews, Vannessa C C

Crews, Vannessa C C

Abner, Jina C C

Abner, Jina C C

Crews, Vannessa C C

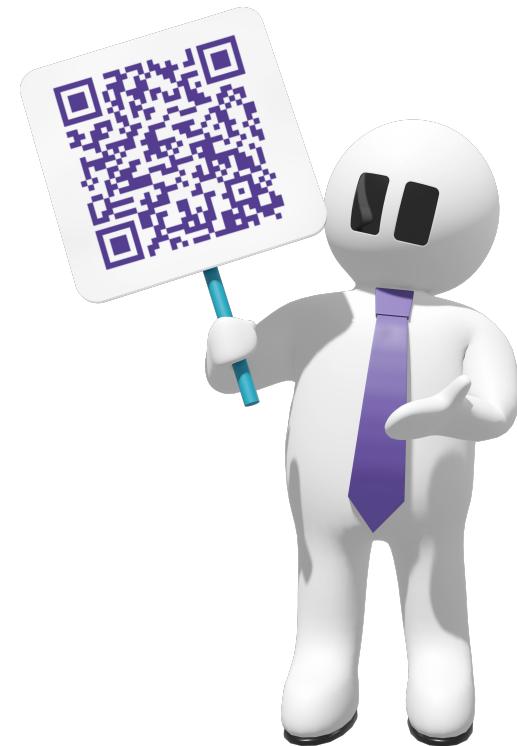
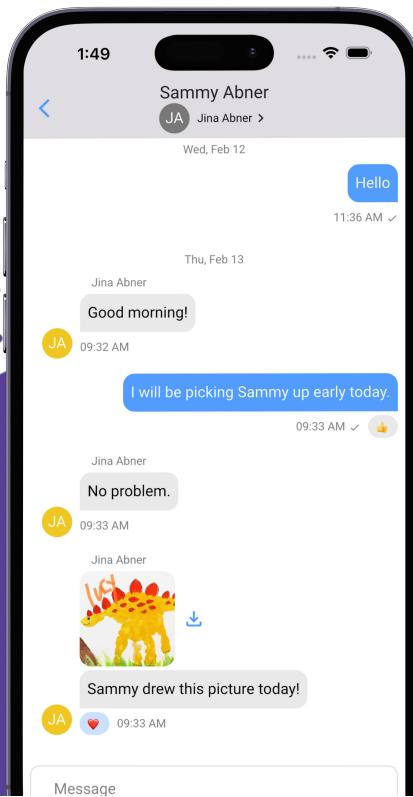
Hill, Pamela C C

Hill, Pamela C C

Completed

# Two-way Communication

Interested in becoming an early adopter? Have an authorized member of your agency fill out this interest form!



# Head Start Success in ChildPlus Online

# Head Start Success in ChildPlus Online

## Updates to the Performance Standards

- Workforce supports
- Mental health supports
- Quality improvements

# Modernizing Engagement with Families

## 1302.13, 1302.15, 1302.34, 1302.50

**New Family**

1. Applicants  
[Add Applicant](#) [Finished Adding Applicants](#)
2. Parents/Guardians  
Add applicants before adding parents/guardians.
3. Other Family Members  
Add applicants and parents/guardians before adding other family members.
4. Family Information  
Add all family members before entering family information. Enter family information such as address, income, etc.
5. Additional Information for Applicants  
Complete all other sections before entering additional information for applicants.

**Request Documents**

The following is an Interest form for Little Beginnings Childcare.

**Parent/Guardian**

Please answer questions about education, employment and income based on the date of the application. For teen parents, only enter 'Yes' if 19 years or younger on the date of application.

First Name (Required)

Last Name (Required)

Birthday (Required)

Gender

Email Address (Required)

# Transportation and Other Barriers to Enrollment and Attendance 1302.14, 1302.16

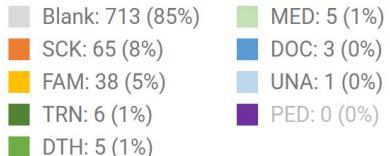
Attendance DRDP Assessment Entry Express Management Performance Panel Reports Services Setup To-Do List

Wed Apr 30 < > Classroom

Parent Check-In Scanning Data Entry

Participant	Attendance	Absence Reason	Notes	Breakfast All	Lunch All	PM Snack All	In	Signature	Out	Signature
Alvey, Cortez	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Arnold, Kevin	Out 2:00 p	Present	FLAG	✓	✓	✓	08:00 AM		02:00 PM	
Barron, Alex	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Beltran, Johnson	Out 2:00 p	Present		✓	✓	✓	08:00 AM		02:00 PM	
Chalmers, Kimberly	Out 2:00 p	Present		✓	✓	✓	08:00			
Chalmers, Kurtis	Out 2:00 p	Present		✓	✓	✓	08:00			
Forsythe, Ellis	Out 2:00 p	Present		✓	✓	✓	08:00			
Fulton, Joseph	Out 2:00 p	Present		✓	✓	✓	08:00			
Lipps, Mohammad	Out 2:00 p	Present	FLAG	✓	✓	✓	08:00			

Absence Reasons



# Integrating Data in Program Planning Systems



# Fall 2025: What's Next?

# Fall 2025: What's Next?



Entry Express



Management

## Moving Online: Entry Express

- Entry Express allows you to update records in bulk instead of one at a time.
- **Official date:** Entry Express is already in ChildPlus Online! It will move out of Desktop this coming fall, after PIR submission.

## Moving Online: Management

- Management consists of all you need to monitor your agency's operations, PIR compliance and personnel
- **Official date:** Management is already in ChildPlus Online! It will move out of Desktop this coming fall, after PIR submission.
- Searching, filtering, sorting, and printing Custom Modules also coming this fall!

# Your Guide to Moving Online

# Your Guide to Moving Online



Help Center



Learning Library



Practice Database



Customer Support



2025 ChildPlus  
Training Scramble!!

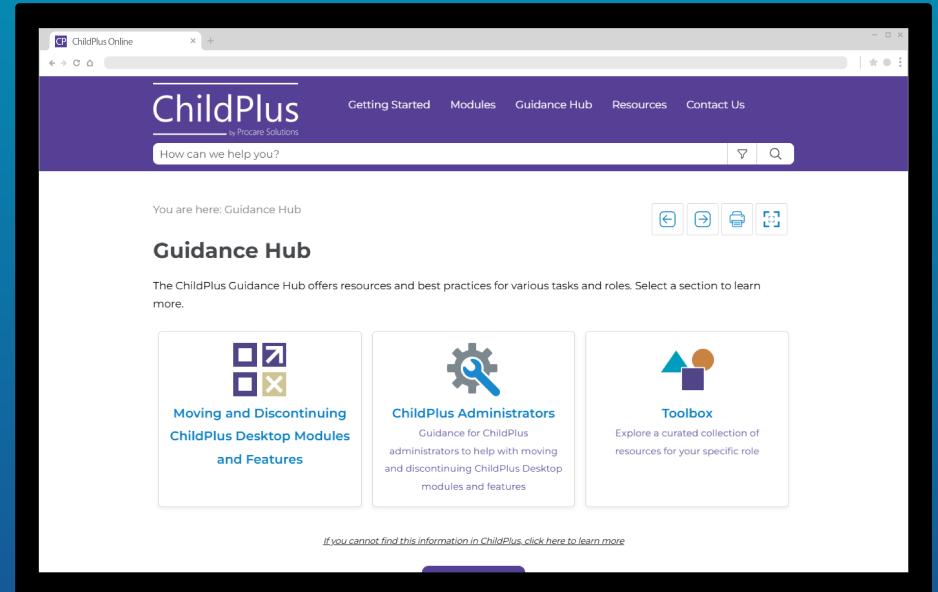
## Help Center

- The Help Center offers training content, usage instructions and step-by-step guides, including how to move users to ChildPlus Online.
- A change from Desktop to Online is a culture change at your agency!
- The **Guidance Hub** has been created to give your agency help on how to transition.

## Guidance Hub



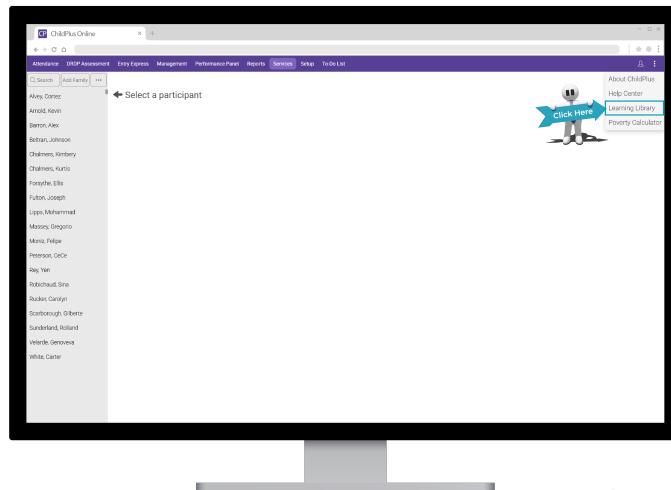
[Click Here](#)



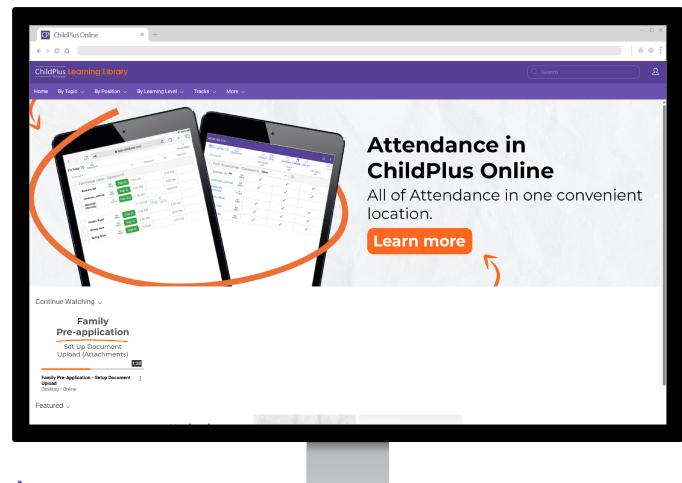
You can find the Guidance Hub in the Help Center.

# Learning Library

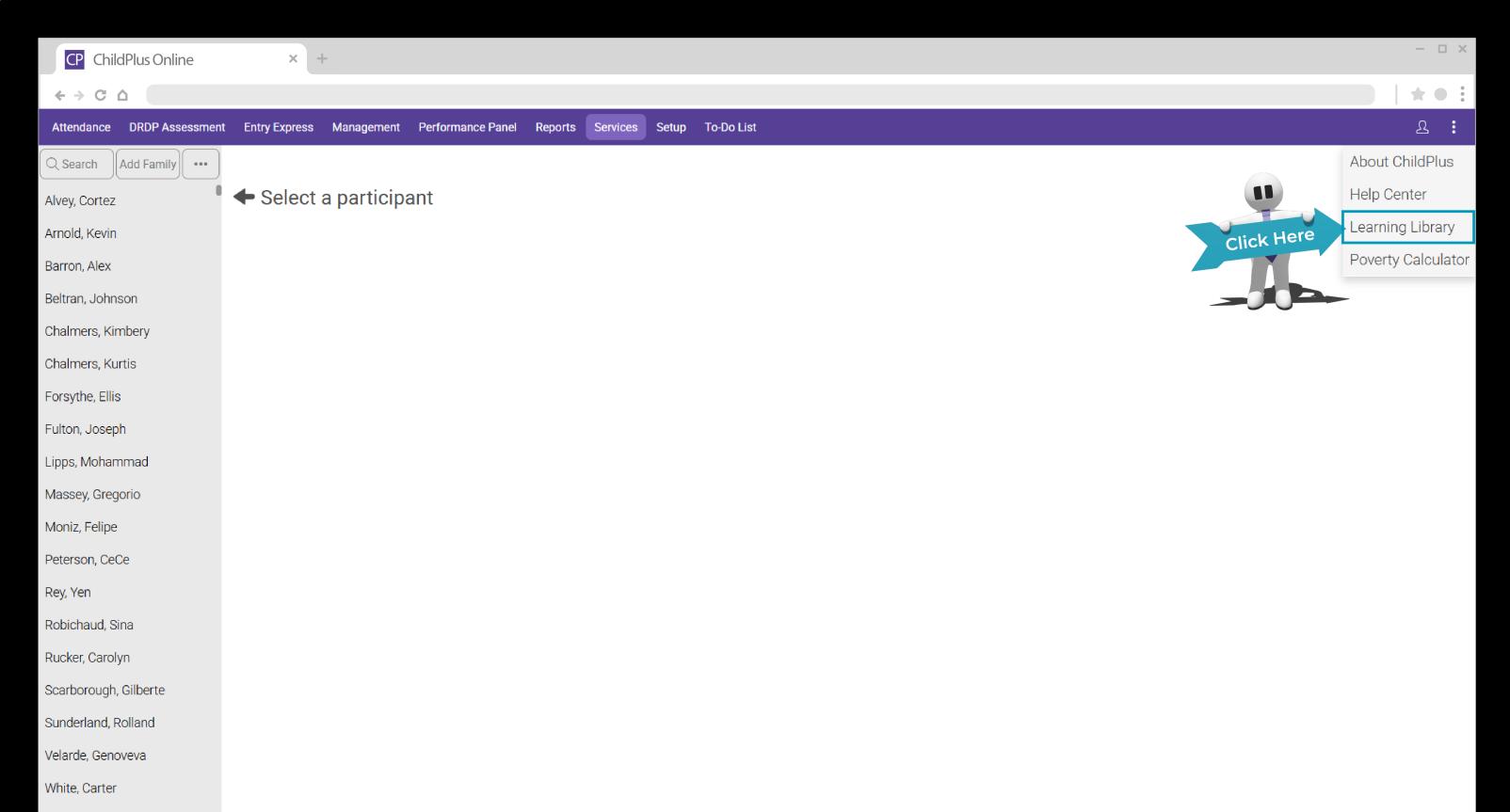
- The Learning Library boosts your skills and makes using ChildPlus a breeze!
- It's like a fun, interactive classroom where you can check out short videos that provide walk throughs of all things ChildPlus Online.



[Click Here](#)



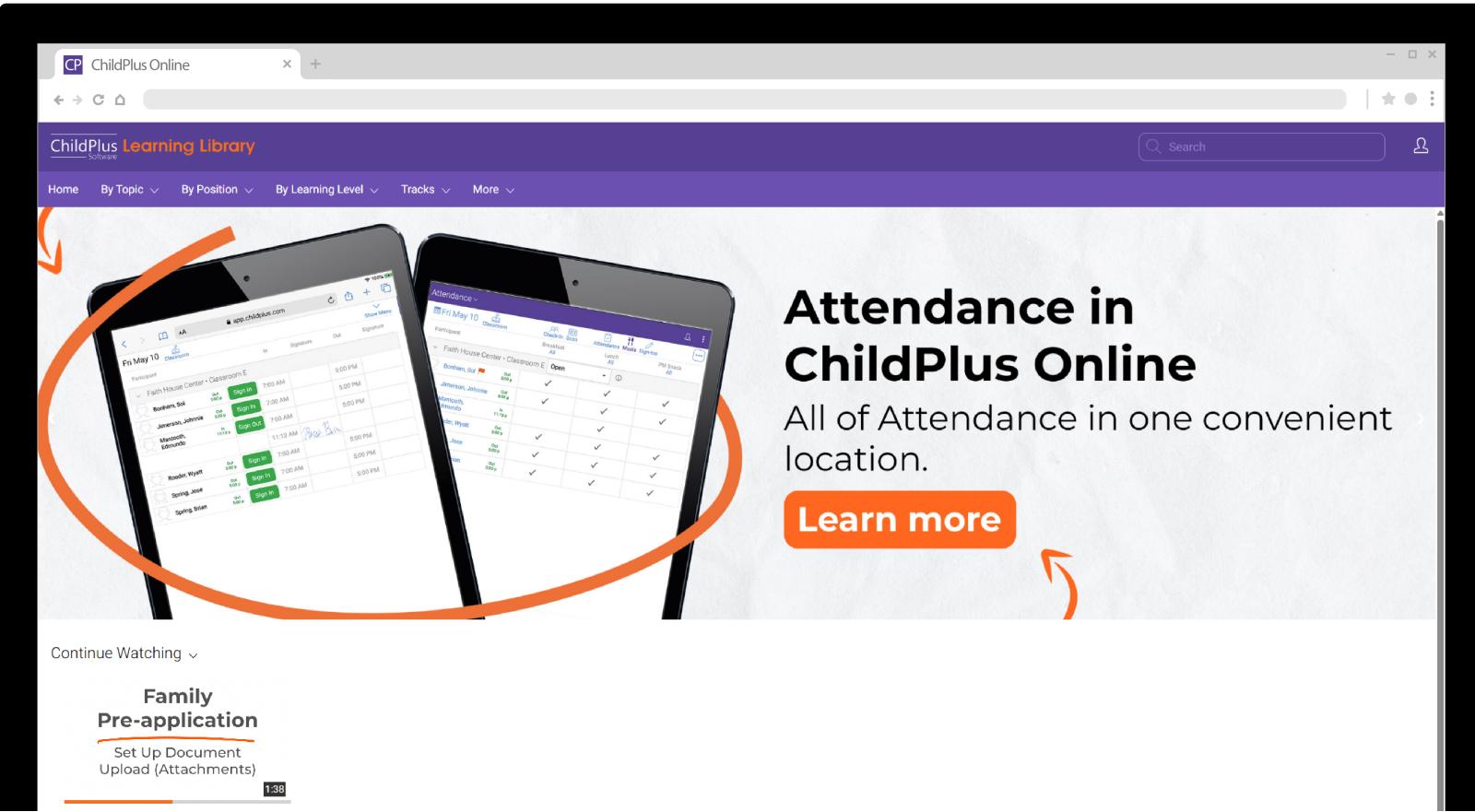
# Learning Library



The screenshot shows the ChildPlus Online software interface. The top navigation bar includes tabs for Attendance, DRDP Assessment, Entry Express, Management, Performance Panel, Reports, Services (which is selected), Setup, and To-Do List. On the left, a sidebar lists participant names: Alvey, Cortez; Arnold, Kevin; Barron, Alex; Beltran, Johnson; Chalmers, Kimberly; Chalmers, Kurtis; Forsythe, Ellis; Fulton, Joseph; Lipps, Mohammad; Massey, Gregorio; Moniz, Felipe; Peterson, CeCe; Rey, Yen; Robichaud, Sina; Rucker, Carolyn; Scarborough, Gilberte; Sunderland, Rolland; Velarde, Genoveva; and White, Carter. A callout bubble with an arrow points to the 'Select a participant' text. On the right, a sidebar menu is open, showing options: About ChildPlus, Help Center, Learning Library (which is highlighted with a blue border), and Poverty Calculator. A cartoon character holding a blue arrow labeled 'Click Here' points towards the Learning Library option.

- About ChildPlus
- Help Center
- Learning Library**
- Poverty Calculator

# Learning Library



The screenshot shows the ChildPlus Learning Library interface. At the top, there is a navigation bar with links for Home, By Topic, By Position, By Learning Level, Tracks, and More. Below the navigation bar, there are two tablets displaying different features of the system. One tablet shows the 'Attendance' screen for 'Fri May 10' at 'Faith House Center - Classroom E', listing various children with their sign-in and sign-out times. The other tablet shows the 'Family Pre-application' screen, which includes a 'Set Up Document Upload (Attachments)' button. A large orange curved arrow highlights the two tablets. To the right of the tablets, there is a section titled 'Attendance in ChildPlus Online' with the subtext 'All of Attendance in one convenient location.' and a 'Learn more' button. At the bottom of the screenshot, there is a 'Continue Watching' button and a progress bar indicating 1:38.

ChildPlus Learning Library

Attendance

Attendance in ChildPlus Online

All of Attendance in one convenient location.

Learn more

Continue Watching

Family Pre-application

Set Up Document Upload (Attachments)

1:38

## Practice Database

- Practice using ChildPlus Online
- Creates a copy of your live database
- Staff can practice adding, changing and deleting data as they learn ChildPlus Online



[Click Here](#)

# Customer Support Team

- **Online Chat**
  - Most efficient for **simple issues** that have **quick solutions**.
  - Click the **blue chat bubble** at the bottom right of your browser (in Help Center, ChildPlus Online, and ChildPlus.com)
  - Available **during business hours**  
(Mon-Thurs 8:30 a.m. - 6:30 p.m. ET and Friday 8:30 a.m. - 5:30 p.m. ET)
- **Request Form**
  - Best for **complex issues** that require **detailed explanation**
  - Includes option to **upload screenshots/attachments**
  - Form **available anytime**
  - Choose to be contacted via phone or email (Live Support Session also available if needed)



*During business hours, we're committing to responding & assisting you within 1 hour (on average)*

# 2025 ChildPlus Training Scramble!!

- The one-and-only training conference created for Head Start programs who use ChildPlus!
- 50+ training sessions covering best practices for data management and strategies to enhance your ChildPlus skills.
- Add the Summit Track to your schedule to get exclusive training about ChildPlus Online!



## Summit Track

### Embrace the Future of ChildPlus Online

- Develop a comprehensive understanding of ChildPlus online security practices, navigation, and system functionalities.
- Utilize ChildPlus online reporting, monitoring tools, and data analysis to track performance and drive program improvements.
- Foster successful ChildPlus online adoption by sharing training tips, best practices, and strategies for team support.



# Q&A



# Thank You